



SAP® MaxDB™ Expert Session

SAP® MaxDB™ External Backup Tools

Heike Gursch
IMS MaxDB/liveCache Development Support



News - General Remarks

- Some functionality might have been changed or expanded over the years.
- Recommendations might have changed.
- → For each expert session an update with the most important changes is published.
- Check the additional remarks after having heard or read the expert session.
- Feedback to the responsible author is welcome if you recognize outdated information within the session.

© 2014 SAP SE or an SAP affiliate company. All rights reserved.

Public

3

Agenda

- 1. Consider producer's information
- 2. Problems with Database Studio
- 3. XXX
- 4. XXX
- 5. XXX



Consider producer's information

- The general principles for the use of external backup tools are still valid as the overall concept has not been changed.
- As the external backup tools are not developed under our control there might have been changes in the software or different mechanisms to generate logfiles that we do not know of. Please contact the producer of your used backup tool to get more information.

© 2014 SAP SE or an SAP affiliate company. All rights reserved.

Public

5

Problems with Database Studio

- Some misbehaviour of Database Studio has been observed when performing backup/restore with external backup tools.
- Check and test before using it in productive systems if problems occur and contact MaxDB support to get more information about known errors in different Database Studio (or MaxDB) versions by opening a ticket on component BC-DB-SDB.
- Following known problems may occur:
 - the list of EBIDs (external backup IDs) is not shown completely
 - template definition for media does not work for BACKINT or NETWORKER
 - recovery fails if a parallel backup medium is used
 - "Recover a medium" does not work properly if the Networker backup originates from another database (use "Recover specified backup from history" instead)

© 2014 SAP SE or an SAP affiliate company. All rights reserved.

Public

6



Thank you

Contact information:

Heike Gursch IMS MaxDB / liveCache Heike.Gursch@sap.com Christiane Hienger
IMS MaxDB / liveCache
Christiane.Hienger@sap.com

© 2014 SAP SE or an SAP affiliate company. All rights reserved.